

## **Managing Change in Organisations**

### **DESCRIPTION**

This 2-day interactive course is based on a structured methodology, using examples, exercises, and case studies:

- To facilitate the change process underway within the organisation
- To support teams in understanding the importance of Change Management
- To provide a vital skill for any member of a Change Team
- To create the basis for team building

### **BENEFITS**

- Participants understand more about the Change Management process
- Groups learn to communicate and work together more efficiently
- Projects are implemented successfully
- Employees work with the solutions rather than against them
- The time, money and resources invested in the whole project are not wasted
- Confidence in management increases
- A clear, shared vision of the future is ensured

### **AGENDA**

- Introduction
- Change Management Methodology
- Driving Forces of Change
- Dynamics of Change
- The Value of Change Management
- Roles and Implementation Factors for Success
- Managing Resistance
- Coaching
- Wrap-Up

### **OBJECTIVES**

- Understand the process of managing change
- How people resist change
- How to plan for change implementation
- How to identify and manage emotional responses to change
- How to diminish and manage negative reactions to change
- How to communicate efficiently change implementation plans
- Effective coaching

### **TARGET AUDIENCE**

- Any person who is involved in change within an organisation