<u>**Leadership for Success**</u>

DESCRIPTION

Managing and leading people requires both soft skills and hard knowledge and methodology. The way a team is managed and led can drastically change its performance. This course provides participants with knowledge, skills, tools, and techniques not just in how to manage people effectively but also how to lead a team to optimal performance.

- How do you **manage** a team?
- How do you **lead**?
- What are the **team's expectations**?
- What should **your expectations** be?
- How do you **motivate**?
- How do you manage **conflict** ?

OUTLINE

This 2-day interactive workshop uses useful exercises, tools and techniques to show you how to **really** manage and lead a team.

It covers:
- Team building
- Communication in teams
- Management functions
- Team management
- Leadership skills

BENEFITS

This Leadership Skills course uses the principle of "little theory, much practice" allowing you to take back **real** skills, tools, and techniques.

It is a course tailored to the needs of team leaders and managers who need to either build an effective team or to work with an existing team to bring about optimal performance.