2 day Business Analysis for Managers and the Business

Description

Today, the Business Owners and Business Analysts have to work closely as a team in order to best define new processes or improve existing processes for business departments.

This 2-day overview course based on the BABOK (Business Analysis Body of Knowledge) is designed to ensure that this partnership exists, and to ensure that the Business knows how to help the Business Analyst improve Business processes and systems.

Participants will learn how to understand and practice the BABOK model that will be used by the Business Analysts.

The participants bring their own projects to the course in order to apply the methods and tools directly to their project.

Objectives

This course will provide participants with information and understanding of:

- What the Business Analysts will be doing
- How best to help them
- The people skills required
- High-level tools and techniques for analyzing needs

Audience
All Domain Managers
All Business Owners

Agenda

* **Introduction to Business Analysis**

* **How the Business can help the Business Analyst**

* **The Steps in the BA Process**

Enterprise or Company Analysis
* PESTLE
* Heptalysis
* STEER
* MOST
* SCOT
* CATWOE

Requirements Planning and Management

Requirements Elicitation
* Brainstorming
* Stakeholder Identification
* The FAST Workshop
* Process Modeling
* Top-Down Charting
* SIPOC
* Interface Analysis
* Problem Statement
* Reverse Englineering
* User Task Analysis
* Design Thinking

Requirements Analysis and Documentation
* Six Thinking Hats
* Five Whys
* SCRS
* MoSCoW

Requirements Communication
* 3 Ws
* 3Rs
* Managing conflict

Solution Assessment and Validation
* Solution ranking
* Managing change