

## **Breakthrough Team Communications**

### **Description**

Communication is the life blood of a team, and most of us take it for granted. Lack of effective communication does cause teams to disintegrate, and unnecessary problems to occur.

This is a 2-day course that shows you, how to:

- Understand the importance of intent and expectations
- Communicate simply and effectively in teams
- Listen actively
- Ensure that the team quickly starts to perform successfully

### **Benefits**

- Quickly builds a cohesive and efficient team
- Provides team members with successful communication skills
- Allows team members to continue to work together after the workshop
- Provides participants with a methodology that allows them to:
  - **Define** the problem from the audience's point of view
  - **Ensure** that the solution addresses the REAL issues
  - **Decide** how to most effectively communicate the message
  - **Communicate** in a structured, clear and ordered manner

This course uses a little bit of theory mixed with team exercises, video-recording and constructive feedback.